Job title

Business Analyst

Location

Kings Hill, Kent

Department

Group Product

Who are RDT?

RDT is a focused and successful Agile software company. It has been working in the UK insurance market for over 20 years and in this time, has been delivering highly innovative software and consulting solutions. RDT prides itself on being a disruptive force in the insurance market and has been at the forefront of many of the pivotal technology innovations. This is still true today as we continue to build industry changing products in our singular quest to Redefine Tomorrow. To find out more about us and what we do click here www.rdt.co.uk.

The Business Analyst role at RDT

The Business Analyst is the clarifier of ambiguity between the Customer and Scrum Team. Responsible for assisting the customer to write user stories and acceptance criteria to the level of granularity required by the team, in collaboration with the team. They are the domain expert on the team who understands the business problem/ need, making sure what the team delivers is aligned to RDT company objectives and meets customer's needs.

What you'll be doing

- Envision the final product and clearly communicate the objectives of the vision ensuring they are aligned to RDT company objectives and meets customer's needs
- Identify the business value of a Minimal Viable Product and Minimum Marketable Features
- Assist with the preparation of project reporting, budgets and forecasts to meet RDT's company objectives and budget
- Assist with the estimation of new projects and or change requests
- Stakeholder engagement, direct contact with the customer assisting them to write user stories and acceptance criteria to the level of granularity required by the team, in collaboration with the team
- Remove business related impediments raised by the team
- Assist in preparation of acceptance tests from acceptance criteria
- Provide regular feedback on testing deliverables against user story acceptance criteria
- Provide regular feedback by validating that the product meets RDT company objectives and meets customer's needs
- Acceptance or rejection of each story based on definition of done
- Peer review the output of other company functions as part of RDT's quality assurance processes e.g. training material, system documentation etc.

- Participate in RDT's product development process from idea generation, screening, idea evaluation, development through to commercialisation
- Clear concise timely written & verbal communication with ability to conduct meetings hold workshops, presentations and demonstrate active listening
- Open and transparent in giving and receiving information and does not hide from difficult conversations
- Actively work with other Business Analysts and Product Owners to maximise the value delivered by all teams
- Listen to colleagues and customers and show consideration for diversity and tap into potential
- Assume the responsibilities of the Product Owner in their absence

What we expect from you

Qualifications & Experience:

- Certified in a relevant discipline or qualified by experience
- Insurance qualifications favourably regarded
- Excellent understanding of the insurance industry
- Excellent domain knowledge

Essential Skills:

- Experience of Web based application integration with back office system
- You will have strong e-commerce software application development experience in the insurance industry
- Agile Methodology

Desirable skills:

- Business Acumen - Knowledgeable about current & future practices, trends & information affecting the industry & organisation.
- Ability to make commercially viable decisions
- Ability to assess risk/return - Strong analytical, conceptual and problem solving skills. Good reasoning skills
- Planning & Implementation – Strong Planning and Project Management skills
- Initiate change by leading by example, being agile, flexible, innovative & creative
- Excellent time management & organisational skills
- Emotional intelligence and self-awareness
- Excellent interpersonal skills, effective communicator and negotiator
- Proven experience of working in Agile Teams
- Proven experience in Business Analyst role, preferably within the in the insurance industry, especially Modelling diagrams and Wireframes.
- Landscape experience
- Knowledge of web application programme interface (API) specification

What's in it for you?

You will have the opportunity to help shape the direction and approach of IT and Infrastructure within RDT. You will work with a strong team delivering high quality software products in a fast-paced environment. You will be working with sharp and innovative people who are dedicated, driven and more than happy to share their knowledge with you. You will

be expected to be the best you can be and will be encouraged and supported to achieve this.

Apply now

If you would like to apply for this role, please click on 'apply for this job' and upload your application. Alternatively, please email your CV to HR@rdt.co.uk.