

## Job title

Release Engineer

## Location

Kings Hill (Kent), near West Malling

## Department

Delivery

## Who are RDT?

RDT is a focused and successful agile software company. It has been working in the UK insurance market for over 20 year and in this time has been delivering highly innovative software and consulting solutions. RDT prides itself on being a disruptive force in the insurance market and has been at the forefront of many pivotal technology innovations. This is still true today, as we continue to build industry changing products in our singular quest to *ReDefine Tomorrow*.

## The Release Engineer role at RDT

The Release Engineer reports directly to the Release Manager and assists with the overall responsibility for the end-to-end Release process and delivery of RDT's products to its customers.

The Release Engineer forms a key part of the Release Team in the management of releasing our software and overseeing dependent processes to achieve this such as documentation and pipeline management. The Release Engineer is responsible for ensuring the high quality of releases and helps with the delivery of releases against the release schedule.

## What you'll be doing

- Assisting with the development, implementation and ongoing operation of the Release Management policies and processes at RDT.
- Ensuring releases are fit for purpose before they are shipped to customers/Managed Services.
- Coordinating releases from multiple delivery teams.
- Ensuring release documentation is of a high quality and assisting with the production of release notes and installation guides.
- Overseeing release pipelines and acting as single point of contact for the troubleshooting of issues.
- Liaising with customers on releases
- Coordinating root cause analysis on customer release issues.

## What we need from you

### Qualifications & Experience:

- A degree, similar level qualification or qualified by experience.
- Previous Release Management or Change Management experience and ability to work well in a high-pressure environment, whilst maintaining focus, sense of urgency and decisiveness
- Understanding of Agile principles and practices.
- Experience and knowledge of all aspects the Software Development Lifecycle.
- Very strong appreciation of the SDLC tools.

### Essential Skills:

- An agent of change
- A natural problem solver
- Ability to context shift quickly
- Excellent multi-tasking and strong communication skills.
- Excellent analytical and problem solving skills
- Excellent eye for detail
- Expert at gathering and communicating metrics

### Desirable Skills:

- Exposure to Azure
- Knowledge of Azure DevOps/TFS
- Knowledge of CI/CD practices and principles
- Previous SQL experience
- Exposure to testing/automation tools
- Excellent presentation and communication skills and a diplomatic nature.

## What's in it for you

You will have the opportunity to aid in shaping the direction of RDT and its process, skills and practices and influence our strategic, technical and business approach. You will be working with sharp and innovative people who are dedicated and driven and more than happy to share their knowledge with you. You will be expected to be the best you can be and encouraged and supported to achieve this.